



**If you have no video:**

- Step 1:** Using the remote, turn off the receiver. If the remote does not turn off the receiver, replace the batteries in the remote before proceeding to the next step. If replacing the batteries does not make the remote work, call Sound Products for a new one (1-800-466-3666).
- Step 2:** Using the DirecTV or Satellite button on the remote, turn the receiver back on.
- Step 3:** Enter channel # desired. On some receivers, must enter OK after channel # is entered.
- Step 4:** If video is still not playing, enter channel #100 (the default channel). If that channel is OK, your dish is OK and your receiver just needs "re-hit." Call 1-800-926-2508 and DirecTV will reauthorize.

If channel 100 is not playing proceed to

- Step 5:** Hit menu on remote
  - Cursor down to dish pointing
  - Cursor down to signal meter
- Step 6:** Check all transponders (except 4 and 12) and look for the highest number you can find (should find one 80 or above). Select that one (hit left cursor button).

**If you still have no video after following these steps, call  
Sound Products at 1-800-466-3666**